

# CALIFORNIA TOW TRUCK ASSOCIATION'S



## OPERATING PRINCIPLES

The Board of Directors of the California Tow Truck Association (“CTTA,” “ASSOCIATION or “BOARD”) has authorized and formed the Towing Regulatory Oversight Council (“T-ROC,” or “COUNCIL”) and delegated to the T-ROC the exclusive authority to take positions on behalf of the BOARD on all regulatory issues that may impact the California Tow Truck Association and towing industry and to communicate those positions to the various agencies and branches of government, such as the CHP (and matters relating to its Tow Service Agreement (“TSA”) including the selection of CTTA’s TSAAC designees), CalTrans, CARB, DMV, the California Legislature, the Governor, and local governments.

In order to ensure the COUNCIL is fair and balanced and reflects the experience, needs, challenges and unique circumstances of a broad cross section of the towing industry the BOARD has directed that the T-ROC be comprised of a roughly equal number of experienced towing industry professionals (min.10 yrs. towing experience) from the Northern and Southern parts of California from the following categories: 1) Small Fleet, 2) Large Fleet, 3) Rural, 4) Motor Club, 5) Law Enforcement, 6) Heavy Duty, 7) Private Property, 8) Education & Training, and 9) Two affiliated towing organizations: The United Coalition for Motor Club Safety (UCMCS), and the Official Police Garage Association of Los Angeles.

To further ensure that COUNCIL positions fairly reflect a broad cross section of the towing industry the BOARD has directed that Council Members work diligently work towards a consensus before any formal position is taken, and has further directed that the COUNCIL not take a position on any regulatory issue or initiative until such time as three quarters of the Members of the COUNCIL are in agreement.

The CTTA Board of Directors is aware that decision making that involves working towards a consensus and that ultimately requires a super majority to take any action is time consuming and requires patience, persistence and compromise. However, the BOARD believes it creates a more equitable environment where every Council Member’s voice is heard and, consequently, the needs of the entire towing industry are fairly considered.

It is the intent of the CTTA Board of Directors in forming the T-ROC to speak with one voice on regulatory matters and to have that voice be perceived by members of the towing industry and members of the various regulatory agencies as a fair and thoughtful voice for the Association that both reflects the needs of the entire towing industry and protects the motoring public.

In order to ensure that the COUNCIL speaks with one voice and that there is no confusion as to the position the T-ROC may take on any particular issue or initiative the BOARD has directed that the T-ROC's formal position shall be expressed in writing and signed by the Co-Chairs of the COUNCIL. In addition, only the Co-Chairs of the COUNCIL, CTTA's General Counsel and Legislative Advocate, and CTTA's Executive Director, upon the direction of the COUNCIL, are authorized to communicate and negotiate with the various regulatory agencies of the State on behalf of the T-ROC: No other individual T-ROC Member, Board Member or CTTA Member may communicate or negotiate with any of the various regulatory agencies of the State on behalf of the T-ROC without specific authorization of the T-ROC or the BOARD.

While the BOARD directed that the COUNCIL be Co-Chaired by two towing industry professionals, (one from the North, one from the South) it is the intent of the CTTA Board of Directors that each T-ROC Member have an equal vote and equal opportunity to present and discuss issues and initiatives that may impact the towing industry.

The Board has authorized the T-ROC to promulgate its own general rules of conduct that don't conflict with these Operating Principles. These rules, and any amendments, additions or deletions shall be presented to the Executive Committee and BOARD at the earliest opportunity. The EC and BOARD shall have the right to amend any rule of conduct that it believes conflicts with these Operating Principles or is not in the best interests of the Association or implement any rule that it believes is necessary to achieve the goals of the T-ROC.

The BOARD has directed that Members of the T-ROC be selected and nominated by a two-thirds vote of the full Executive Committee and that the Executive Committee's decision be ratified by a two-thirds vote of the BOARD, as present and voting, at its next regularly scheduled Board meeting. The BOARD has directed that those individuals who have been selected and nominated by the Executive Committee shall be authorized to serve on the COUNCIL pending their ratification vote by the BOARD, as present and voting. Each Member shall serve on the COUNCIL at the pleasure of the BOARD for a 2-year term, not subject to term limits. The T-ROC shall have the authority to invite the CTTA President and Executive Director to attend T-ROC meetings, who must abide by the T-ROC General Meeting Rules, but at no time may such an invitee participate in any discussions or vote on any matter without the prior approval of the T-ROC.

Revised in November 2017.